



REFERRAL FEES

How we work with trusted
partners

Trusted local property experts helping you
buy, sell, and let in Surrey and South West London.

pwdproperty.co.uk

Being open about who we recommend

From time to time we may suggest other businesses that can help you when buying, selling or letting a property. Some of these businesses pay Pacey Wingent Dickson a fee, commission or other reward when you use them. We believe you should know about this before you decide, so this page sets out who we may recommend, whether they have any connection to us and what we may receive.

You are never under any obligation to use a company we suggest. You are always free to choose your own provider.

SALES

SERVICE	PROVIDER	WHY WE MAY RECOMMEND THEM	LINK TO PWD	WHAT PWD RECEIVES
Conveyancing	The Partnership Montpellier Legal Davisons FW Legal Montrose Brown Law	Sellers and buyers may ask us to suggest a local conveyancer who knows the area and keeps us updated on progress.	None	A fee of £0-300+VAT for each sale or purchase that completes. This is paid by the firm and is not added to your legal bill.
Mortgage & protection advice	Oakstead Finance Prestige Private Finance First Mortgage Core Mortgages	Buyers, and sellers moving on, may want independent, whole-of-market mortgage and protection advice.	None	25-30% of the adviser's procurement fee for each mortgage that completes. No referral fee is paid for a consultation alone.
Surveys & valuations	A Ford Surveyors E-Surv Acorn Surveyors Nuven Surveyors	Buyers who want a RICS survey (Level 2 or Level 3) before they commit to a purchase.	None	10-20% of invoice total or a £40 gift card for each survey carried out.
Removals & storage	Matrix Removal Chappells	Sellers, buyers and tenants who need help with packing, moving or storage.	None	10% of the removal company's invoice (excl. VAT) or the equivalent in gift cards for each completed move.

SALES & LETTINGS

SERVICE	PROVIDER	WHY WE MAY RECOMMEND THEM	LINK TO PWD	WHAT PWD RECEIVES
Energy Performance Certificates	Southern EPC Easy EPC	Sellers and landlords must have a valid EPC before a property is marketed.	None	We receive the difference between £120 inc.VAT and what the EPC company charges depending on size of property. Prices start from £78.00

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LETTINGS

SERVICE	PROVIDER	WHY WE MAY RECOMMEND THEM	LINK TO PWD	WHAT PWD RECEIVES
Deposit alternative	Reposit	Tenants may be offered a deposit-free option instead of a cash deposit, where the landlord agrees.	None	15% of the fee paid by the tenant (excl. VAT and Insurance Premium Tax).
Utilities & move-in services	Unihomes Muuve	Transferring gas, electricity, water and council tax into the right names at the start and end of a tenancy or and all-inclusive bills provider	None	£10-15 for each account transferred, plus any broadband, TV or insurance the tenant chooses to buy. For unihomes all-inclusive bill package we receive £75 per tenant.
Trade contractors	Vetted local contractors (e.g. gas engineers, electricians, plumbers)	Landlords who need repairs, maintenance or safety certificates for their property.	None	Up to 10% of the contractor's invoice, depending on the service. This is included in the contractor's price and does not increase what the landlord pays.
Inventories & check-outs	JSK London Park Inventories	Landlords who need an inventory at the start of a tenancy and a check-out report at the end.	None	We retain the difference between our inventory fee (£210 to £390 inc. VAT, depending on property size) and the inventory company's charge which ranges between £150 to 350 inc. VAT
Landlord insurance & rent protection	Howdens Rightmove rent guarantee	Landlords who want buildings, contents, rent guarantee or legal expenses cover.	None	10% of the insurance premium for each policy taken out and £30 for a rent guarantee service if taken out by the landlord.

SHARED COMMISSION

SERVICE	PROVIDER	WHY WE MAY RECOMMEND THEM	LINK TO PWD	WHAT PWD RECEIVES
Other estate & letting agents	Various	Occasionally we may work alongside another agent (a joint or sub-agency) if we believe it will help achieve the best result for you.	None	No referral fee. We may agree to share our fee with the other agent, up to 50% of our commission.
Introductions to PWD	Various (e.g. solicitors, developers, relocation agents)	Some businesses and individuals introduce clients to us.	None	We may pay the introducer up to 50% of our net fee if you go on to use our services. This does not change the fee you pay us.

OUR COMMITMENT TO YOU

Carefully chosen partners

We only recommend businesses we have worked with and trust to look after our clients. We review our partners regularly to make sure the service they provide remains of a high standard.

Your choice, always

Our recommendations are optional. Using, or not using, one of our partners will never affect the service you receive from us.

No hidden costs

The referral fees shown are paid to us by the partner, per referral. They do not increase the price you pay to that partner. Referral fees are separate from, and do not reduce, our own fees or commission, which are subject to VAT.

Connections to PWD

Unless stated otherwise, none of the businesses listed are owned by, or financially connected to, Pacey Wingent Dickson or its directors.

Questions

If you would like more detail about any of the arrangements on these pages, please ask a member of our team. You can also find our full fee schedules at pwdproperty.co.uk.

*Last updated: **September 2026***

Get In Touch Today

We're here to help

Get In Touch

Speak to our friendly team



pwdproperty.co.uk
pwdproperty.co.uk/contact-us